



## SEE OUTSOURCING IN A QUALITY PERSPECTIVE

Avoid loss of earnings and reputation

Several Danish companies have good experience with outsourcing their production abroad. Outsourcing is attractive in relation to cost savings and thus competitiveness.

But a decisive factor for success is the *quality* of the outsourced products. Only a few complaints and negative publicity can cause companies significant losses in both earnings and reputation.

Outsourcing is very much a matter of trust between the companies and their suppliers. The good relationship of trust can be beneficial for both sides if supported by essential preparatory work.

Centre for Materials Testing offers:

- Documentation of existing quality before outsourcing
- Establishing guidelines for

continuous quality control of outsourced production, for example definition of control interval and control parameters

- Quality documentation of the first delivery from new supplier
- Quality assurance of items produced abroad by random sample check in Denmark

Focus on quality assurance and documentation, *before* the company decides to outsource, may prove to be a very wise investment - an effort that represents only a small cost compared to the total economic benefit of outsourcing.

Centre for Materials Testing can assist with implementation and audit of outsourcing facilities and staff upgrading.

Centre for Materials Testing is a competence centre for metallurgical work, mechanical testing and surface technological development.

Our expertise and facilities provide a unique platform for customer tailored solutions.

We have confidential customer relations and service a growing clientele with independent inspection, consultancy and technological development.

